

OUR TWO RONALD MCDONALD FAMILY ROOMS

When families walk into one of our two Ronald McDonald Family Rooms, we want them to forget they're in a hospital.

Just steps away from the intensive care units at CHOC Children's and CHOC Children's at Mission Hospital, our Ronald McDonald Family Rooms offer a place of refuge to families in the hospital where their child is staying because of illness or injury.

HELP CHILDREN HEAL BETTER AND FASTER

Research shows that a family's presence in the hospital helps children heal faster. Staying close by allows parents to better communicate with their child's medical team and improves adherence to complicated treatment plans and children feel comforted knowing their parents are just steps away.



Matthew has endured more than 30 surgeries in his young life. Because of the Orange County Ronald McDonald House he can recover from each surgery with his whole family around him.

Sick **children** heal faster when they are surrounded by their **family**.



Marc and Donna Rollins stay at the Orange County Ronald McDonald House each time their only son, Matthew, is hospitalized. The Ronald McDonald House allows them to focus on Matthew's treatment without having to worry about the long commute from their High Desert home.

"The Ronald McDonald House truly becomes our home. It allows us to be close to Matthew in the hospital, and have Abigail, our daughter, with us", says Donna. "Otherwise our family would be separated."



**Orange County
Ronald
McDonald
House**

Directions to the Orange County Ronald McDonald House



From CHOC/St. Joseph: Start going East by turning left on LA VETA AVE toward S BATAVIA ST; Turn LEFT onto S BATAVIA ST. 383 S BATAVIA is on the right side of the street.

From UCI Medical Center: Start going North on THE CITY DR S toward W CHAPMAN AVE; Turn RIGHT onto W CHAPMAN AVE. Turn RIGHT onto S BATAVIA ST. 383 S BATAVIA is on the left side of the street a few blocks down.

From Fountain Valley Regional Hospital: Start going North on EUCLID ST toward WARNER AVE; Merge onto CA-22 E. Take the BRISTOL ST/LA VETA AVE exit. Merge onto LA VETA AVE. Turn LEFT onto S BATAVIA ST. End at 383 S BATAVIA ST, Orange, CA.

383 S. Batavia St. • Orange, CA 92868
714.639.3600 • 714.516.3697 fax

www.rmhcsc.org/orangecounty

[facebook.com/ronaldhouseoc](https://www.facebook.com/ronaldhouseoc)

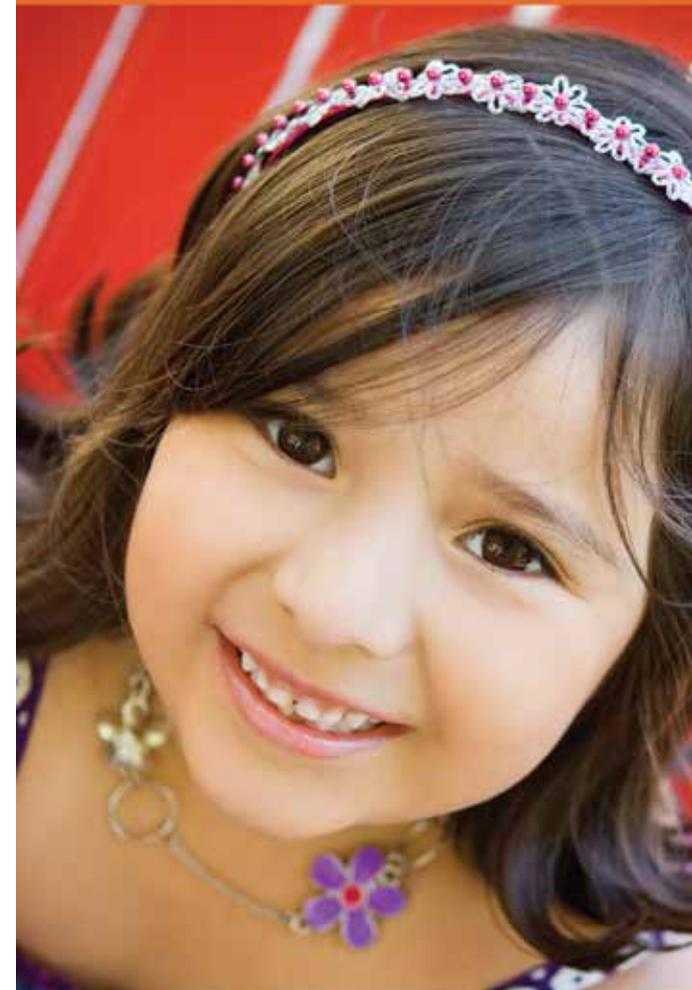
[instagram.com/ronaldhouseoc](https://www.instagram.com/ronaldhouseoc)

twitter.com/ronaldhouseoc • @ronaldhouseoc



The **Orange County Ronald McDonald House** is a program of Ronald McDonald House Charities® of Southern California, a private not-for-profit organization. Our mission is to improve the health and well-being of children in Southern California. Since 1989 the Orange County Ronald McDonald House and Ronald McDonald Family Rooms have been providing a comforting "home away from home" for more than 10,000 families with seriously ill children receiving treatment in Orange County hospitals.

giving**comfort**

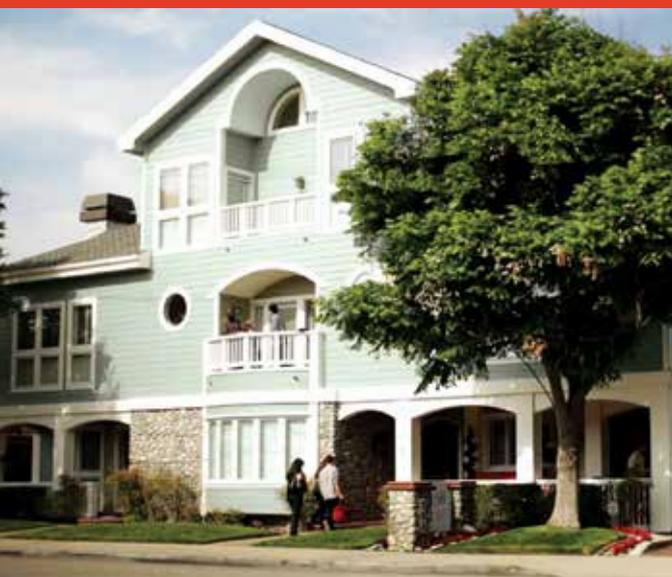


**Orange County
Ronald
McDonald
House**

The House That Love Built.®

OUR TWO RONALD MCDONALD FAMILY ROOMS

Stay With Us



The Orange County Ronald McDonald House is known as the “House that Love Built®.” Here you will find not only a comfortable place to stay while your child is in the hospital, but you will find support, care, understanding and compassion from staff, volunteers and other families staying at the House. For these reasons and many more, it quickly feels like home.

Our hope is that you find the Orange County Ronald McDonald House to be a pleasant and comfortable “home away from home” while your child aged 18 years old or younger is receiving medical treatment in the hospital or in outpatient care.

Each family is given a private room which accommodates up to 4 people. Each room has either two twin beds or one queen bed, private bathroom, telephone with voicemail and a private number. Other furniture includes nightstands and a dresser. Air mattresses and cribs are available if needed. Residents have access to a spacious community kitchen with home-cooked meals on most nights, living room, library, computer room with Internet access, TV rooms with cable and movies that can be checked out, children’s playroom, dining room and complimentary laundry facilities. The House is also wired with WI-FI throughout. We have breast-pumps for new mothers who may need them. And we can help with transportation to and from area hospitals.

RONALD MCDONALD FAMILY ROOM

Located on the 6th floor of CHOC Children’s, Orange, CA



AMENITIES

- 4 quiet rooms
- Kitchen
- Computer resource library with internet access
- Living Room with television

RONALD MCDONALD FAMILY ROOM

Located inside of CHOC Children’s at Mission Hospital, Mission Viejo, CA



AMENITIES

- 2 private guestrooms
- Kitchen
- Computer resource library with internet access
- Living Room with television
- Private bathroom with shower
- Quiet area
- Reference materials

WHAT WE PROVIDE FOR FAMILIES

- 20 private guest rooms with private bath.
- A spacious community kitchen with a place to store your groceries.
- Complimentary laundry facilities.
- Help with transportation to and from area hospitals.
- Caring staff on-site 24 hours a day, 7 days a week.
- TV areas, kids’ playroom, library, and large cozy living room.
- Non-denominational sanctuary for reflection.
- Family computers with Internet access.
- Home cooked meals on most days.

ROOM DONATION

A donation of \$10 per night would be appreciated. No family will be turned away due to inability to pay.

HOUSE RULES

- Four (4) people to a room, MAXIMUM.
- No alcohol, illegal drug use, or firearms.
- Visitors welcome between 9am – 9pm.
- No open or pending Child Protective Services cases.

CHILDREN IN THE HOUSE

Children under the age of 18 MUST BE SUPERVISED AT ALL TIMES BY A PARENT OR GUARDIAN.

ROOM ARRANGEMENTS

Referrals for rooms are made through your social worker, nurse, or physician where the patient is receiving treatment.

BECAUSE WE WANT THIS TO FEEL LIKE HOME, WE HAVE SPECIAL THINGS JUST FOR YOU:

- Family-friendly movies to check out and enjoy.
- Toys, games and puzzles.
- Video game systems and games.
- An outdoor grill.
- Toiletry supplies upon request.
- Complimentary transportation can be arranged to grocery stores, shopping, and other needs.



Let us be your “Home Away From Home”

OUR GUESTS

Families staying in one of our Ronald McDonald Family Rooms have babies, children, or adolescents receiving treatment for a variety of serious conditions including traumatic brain injuries, cancer, open heart surgery, or respiratory failure at CHOC Children’s and CHOC Children’s at Mission Hospital.

HOW WE ARE FUNDED

There is NO CHARGE for families to utilize any of the services provided in our Ronald McDonald Family Rooms. We rely on fundraising revenue to cover our operating costs.

VOLUNTEER

We rely on specially trained volunteers to operate both of our Ronald McDonald Family Rooms. We have shifts available during the hours of 9am – 9pm; 7 days a week. For more information and to learn more about how you can help, please visit our website at www.rmhcsc.org/orangecounty.